

• DE MONTFORT •
HALL LEICESTER

What to expect when you come to see the relaxed performance of



at De Montfort Hall
on Friday 27 December at 1pm

Hello

Thank you for booking tickets to our relaxed performance of Snow White.

The actors on the stage and the people who work at De Montfort Hall are all glad that you are coming to watch their show.

This information will help you know what to expect when you come to De Montfort Hall.

Arrival

When you arrive at the hall, you come through the sliding glass doors into the main foyer area. The foyer looks like this during Christmas.

This area can become crowded and might be noisy. If you find this difficult, it is ok to wait outside or to walk through to the Garden Suite, which is a Quiet Area.



The flooring is carpeted throughout the building (except the auditorium which has a wooden floor).

When you first arrive at the theatre, we will need to check and scan your tickets and look inside any bags (small bags, less than an A4 size of paper only). There will be stewards beside the front doors who will do this. They are very friendly.

Ear defenders (you might call them headphones) will be available from a member of staff in this area on the day.

Some people like to bring a special toy with them to play with while they are waiting, or during the performance. If you have forgotten to bring a toy, we have some at the main entrance. You can choose one and take it home with you after the performance. All the toys are CE rated, purchased from a specialist disability supplier and aimed at children and adults with a developmental age of 3+

Collecting your tickets



If you have to collect your tickets before the performance, you need to go to the Box Office desk.

There is a big screen behind the box office desk, which can be quite bright. The picture won't change.

The area in front of Box Office can sometimes become crowded so try to get there as early as you can or ask us to email or post you the tickets when you make your booking.

Coats and bags

The cloakroom will not be open for this performance so you will have to keep any bags or coats with you while you watch the performance.

Around the building

There will be no background music played around the building while you are waiting but there will be noise from people talking.

If you want to go to a quieter part of the building, we have made one of our rooms called The Garden Suite, into a “Quiet Zone”. Any member of our team can show you where this is.

There are places to sit on the ground floor and up the stairs (or by the lift) on the first floor.



There are screens around the building. Before the performance they will have pictures on them that won't change. During the performance they will display the show on them, so if you want to leave the auditorium you can still watch from outside.

Toilets

There are toilets on both levels. Electric hand dryers in the toilets will be turned off for this performance, and paper towels will be provided instead.

We have a Changing Places facility <http://www.changing-places.org/> on the ground floor by the Garden Suite. Any member of our team can show you where it is and unlock the door if you do not have a Radar key.

Drinks and snacks

We have two kiosks where you can buy drinks and snacks, one is on the ground floor and one on the first floor. There is also a bar in the Victoria Suite, on the left-hand side of the building. The Victoria Suite has a door leading outside to a terrace and gardens.

You can take your snack and drink into the auditorium if you want to.

If you would like to bring your own food, that is fine. There are quiet areas that you can eat in.

The auditorium

Access to the auditorium will be available from midday so please feel free to go into the theatre and find your seats. The lights in the auditorium will be quite bright and there might be lots of talking.

There will be an announcement to let you know when the performance is about to start. If you have not already done so, it is now time to move into the auditorium.

A member of our team will tell you how to find your seat.

When the performance starts, the lights will dim, but it will not go completely dark.



During the performance

During the performance there will be some loud noises, music, laughing, other sounds and coloured lights. There will also be some parts of the show where the actors throw things at each other; do not worry this does not hurt them and they won't throw anything at you.

Some parts of the performance will be funny, some might be sad and some might be a bit scary. It is ok to make a noise or talk if you want to.

It is ok to leave your seat during the performance and go back out into the entrance area, the Quiet Zone, the toilets or any of the other parts of the building mentioned in this booklet.

At the end of the performance, you can go out of the front doors, and there will be other doors open as well.

Each performance is a bit different, but the approximate timing for each part of the show is:

Act 1: 55 minutes

Interval: 20 minutes

Act 2: 55 minutes

The Story

This is the story of Snow White, a beautiful princess.

A magic mirror says Snow White is the fairest girl in all the land and a handsome Prince called Laurence wants to marry her.

The Wicked Queen is jealous of Snow White's beauty and asks her soldiers to take Snow White out into the forest and make sure she never returns.

As the story is told, you will find out if Snow White survives and gets to marry Prince Laurence.

The Cast

We wanted to show you pictures of the Snow White actors, so you know what to expect. Each actor will have more than one costume so they might not always be wearing these clothes.

Queen Morgiana played by Divina De Campo



Spirit of the Mirror played by Sam Bailey



Prince Laurence played by Gyasi Sheppy



Muddles played by Jarred Christmas



Nurse Nora played by Jack Ballard



Snow White played by Tash Bacarese-Hamilton



We are here to help

We really want you to enjoy your visit to De Montfort Hall.

If you have a question, or need any help, do please ask a member of our team.

You can telephone us before you visit to ask questions if you want to.

Just call 0116 233 3111 or email

dmh-office@leicester.gov.uk